



# Guest hotel directory

Ayubowan! Welcome to our beautiful beachfront hotel! We are delighted to have you with us and wish you a memorable stay. Below you will find key informations about our facilities and services.

## CHECK-IN / CHECK-OUT

- Check-in: 2:00 PM
- Check-out: 12:00 AM
- Late check-out may be available upon request, subject to availability and additional charges.

## HOUSEKEEPING

- Daily room cleaning is provided from 9:00 AM to 3:00 PM.
- To support our green policy, leave towels on the floor if you wish them replaced. Place SAVE MOTHER EARTH card on your pillow if bed sheets do not need to be changed
- For extra towels, pillows, or amenities, please contact the front desk.
- Laundry service is available in our hotel for extra costs. Complete the laundry form and leave it with your items in the provided bag at reception. Items collected before 10.00AM are returned after 6.00 PM the same day; those collected after 10.00AM are returned the next day.
- Electricity: Our voltage is 230V/50Hz. Socket adapters are available in your room cupboard or contact hotel reception.

## POOL AND BEACH

- The outdoor swimming pool is open daily from 7:00 AM to 6:00 PM. Please, follow the pool rules displayed at the towel counter.
- Room towels are not permitted at the pool or beach. Fresh towels are provided by pool attendants free of charge.
- Children must be supervised by parents at all times while using the pool.
- Complimentary use of sunbeds and umbrellas available at the pool & beach area.

## SURF RENTAL & LESSONS

- Surf equipment rental is available at our surf corner next to the pool.
- Lessons for beginners and intermediate surfers can be arranged. For advanced lessons, please inquire at reception.

## RESTAURANT

- Breakfast is served from 7:30 AM to 10:30 AM in our beach restaurant.
- Lunch and dinner are available from 11:00 AM to 10:00 PM, with the bar open until 11:00 PM.
- Room service operates from 7:30 AM to 10:00 PM.
- Dress Code: Pool/beach attire is acceptable during the day. No wet swimwear please.
- For dinner, a slightly formal attire is required.
- Please do not bring outside food and drinks into the restaurant and pool area.

## SPA

- Our Bawana Spa offers various treatments and is open daily from 9:00 AM to 6:00 PM. Book appointments in advance at reception.
- Both male and female therapists are available.

## RECEPTION & SECURITY

- Reception and hotel security services are available 24 hours a day.

## QUIET HOURS

- Quiet hours are from 10:00 PM to 7:00 AM. Please respect the comfort of other guests during this time.

## TRANSPORT

- Contact reception to arrange hotel transportation for day trips or airport pick-ups/ drop-offs. Uber and Pick Me services are also available in the Weligama area.

## MEDICAL ASSISTANCE

- For medical assistance, please contact reception.
- The nearest hospital is Asiri Matara Private Hospital, approximately 15km away.  
Asiri Matara Private Hospital  
Address: No 26, Esplanade Rd Uyanwatta, 81000, Matara  
Phone: 0417501501

## IMPORTANT HOTEL NUMBERS

- Reception/Housekeeping/Spa: 0
- Restaurant/Room Service: 505
- Room to room calls:  
Rooms S01-S10: extensions 101-110  
Rooms A01-A04: extensions 201-204  
Bungalows B01-B04: extensions 301-304  
Villas V01-V06: extensions 401-406

## RECOMMENDATION FOR GUESTS

- Apply sunscreen regularly when outdoors.
- Stay hydrated by drinking plenty of water, especially on hot days.
- Use the in-room safe for valuables. For high-value items, contact the hotel manager due to limited insurance liability.
- Respect local customs and dress appropriately when visiting nearby towns and attractions, especially temples.
- Please do not feed the animals and birds in the hotel area.
- Do NOT bring stray animals (beach dogs, cats, crabs, lizzards, snakes etc.) into the hotel.

We hope you will have a pleasant and unforgettable stay. Should you have any questions or need assistance, our friendly staff is always here to help.